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For immediate release

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How To Handle Criticism Expert To Join Suze Orman for PBS Special

Atlanta, Ga. 2/7/02 “Take Charge of Your Life”, a special PBS and American Management Association web cast in honor of National Administrative Professionals Week will air April 24, 2002 from 1 to 3 p.m. EST. Atlanta professional speaker Patti Wood, MA, CSP of Communication Dynamics, will join Suze Orman and three other speakers on the agenda. Suze Orman will address the main topic of taking charge of your life. Because of Patti’s expertise in conflict resolution and her methods to deal with difficult people, she was asked to speak on “How to Handle Criticism and Negativity”. Patti’s step-by-step process in dealing with criticism is detailed in her chapter in the book “Success Is A Team Effort”. After Patti’s workshops, participants jokingly comment that they actually look forward to getting criticized when they get back to work so they can use the new tools they’ve learned.

The annual national learning event, designed to motivate, educate and re-energize administrative professionals, will be available by satellite, videotape and live web cast. There is special group pricing described on the PBS The Business & Technology Network site, www.ntu.edu. For more information about Patti’s seminars and coaching sessions, visit www.PattiWood.net.

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