Email thank you from client

From: Pat Greco To: patti@pattiwood.net Sent: Monday, November 19, 2001 2:27 PM Subject: Staff Retreat 2001

Patti,

Thank you for once again coming to my aid and proving me right in choosing the best speaker out there today. Over the years, I marvel at your choice of topics and the energy you have in their presentation.

Feedback last Friday afternoon was wonderful and I often wonder whether or not something like this will carry over to the Monday. I must say that today my e-mail is full of "had a wonderful time", "Patti Wood was fantastic" and "when can we have her back again" to an attorney telling me that they wished they could have had you speak to them also.

Handshakes will never be the same again! As for body language, I believe that in itself will even bring about changes in attitude. Imagine an entire staff going through the thought process of "perhaps if I improve my attitude about life in general, my body language will give off the vibes of a person I admire myself." There is no end to the future ramifications that your seminar may have brought to us.

We have many people who arrive early in the morning and leave early in the afternoon. I was amazed at those who wanted the afternoon to continue hear more. For a while, I thought that they would take up a collection like one does when hearing a good band play and you just don't want the dancing to end.

All kidding aside, thank you Patti, I know I can always count on your topic and delivery to be the best in the industry. Please keep in touch and we will talk soon about what you might be able to offer the attorneys at their next retreat.

Pat Greco Director of Human Resources Needle & Rosenberg, P.C.