America BOA Presentation Thank You's March 8, 2002

Patti,

Your excellent story telling examples with details were great! Thank you for the book. Sending out the pre-work with only two days before class was very short. Content was very interesting, well presented, informative. I will use the ideas for years to come.

Great job,

Tom

p.s. nice job on timing.

Thank you for such an enjoyable experience! Even though I came to the class both days "under the weather" (I have the flu), you made the days exciting and kept my energy level up (after class I wilted). I learned things about presenting I never realized – I always thought "Power Point – less" presentations would be dry. In fact, I know now the exact opposite is true! I am certain that I will surprise the people I present to from now on (especially those who have heard me before!)

I am looking forward to my next opportunity to speak in front of a group, so I can try out <u>all</u> of these great lessons! Two days ago, I wouldn't believe I'd ever say that! Best wishes,

Bob Kurgan

Excellent use of examples and exercises to illustrate an application rather than just teach it. The old Chinese proverb:

Tell me – I forget Show me – I remember Involve me – I understand

Some of the information was information I'd heard, but I never saw it present in so novel and unique a way – which met me in my primitive brain and it lodged in the hemispheres. I had read about mindmapping, but never got to have a practical application. I'm sold on starting with it. It was fun but at a level that reinforced and didn't distract from learning. It was the best "two days" of training I've seen – in fact, I got more out of it than other longer classes (granted I did my training in a military system that can tend to lose its sense of humor – but some of the best lectures were officers that focused on some of these principles).

Patti:

Great program. I liked your use of various activities to keep the audience stimulated and focused. Top take-aways for me:

- Mindmapping
- Focus on audience
- Storyboarding
- Attention getter
- Transition from summary Q&A to close

Fantastic enthusiasm and knowledge of subject.

Would highly recommend your seminar to other groups.

I feel as though I now have a better working relationship with the members of our group. Best regards,

Bill Stephens

Patti,

I cannot possibly make any suggestions for improvement! My head is still spinning from all of the great information I learned in two days. More importantly, you proved that it is not a <u>very</u> difficult task to do a good speech. This was the best training class I've ever attended – regardless of the discipline!

Thanks a million!!!

Jason Tomsic

Patti.

I have to be honest and tell you when I got the email to be in class from 8:30-6:00, my first thought was OH MY GOD, what a long day. But you do a great job of making learning fun, easy, energetic and the time just flew.

You are really good at what you do and you enjoy it and it shows! Thank you very much for the useful tips and tricks. I'll use them in my future training classes. Thank you,

Rubynell

Great job!!!

This was the best instructional class I've ever had. I wish people who teach finite element analysis and process design would be as eager to keep their audience entertained as you do. Big Thank You!!!

Patti,

You did a great job at keeping my attention throughout the seminar. My impression is this was achieved by not staying on one topic for very long and your enthusiasm. I learned a lot. Thank you also for catching me up after I missed the first morning session. Calvin Pennington

Hi Patti,

I really enjoyed the session! The things I learned are too numerous to mention here. So just the biggest – confidence that I can do this!

I just wish we had more time.

Chris